



Protection Management

Special points of interest:

- Loss Prevention vs. Security
- Clery Act
- Service Animals
- News Briefs
- Recent News



Free Workplace Violence Poster for Joining Our Mailing List.



USE YOUR SMARTPHONE TO SCAN THE QR CODE BELOW AND BE DIRECTED TO OUR WEBSITE



LOSS PREVENTION VS. SECURITY

Loss Prevention is often associated with retail businesses. The Loss Prevention (LP) staff are those employees that are watching for shoplifters and in some cases are also doing risk management duties in an attempt to minimize or eliminate losses associated with things such as slip and falls, product tampering and so on. Security on the other hand may also be observing for the same things, as well as securing the property and protecting all of the assets including staff, customers and vendors.

The differences are often defined as to their job duties assigned by management. For example, LP staff are often primarily assigned

to observe for shoplifters.

Case in point, if you were able to review the policies of some of the largest retailers you might find that there is little or no mention of security duties for LP staff. In fact, if you want to narrow it down further, you might be surprised to find that LP staff is not responsible for any locking/unlocking, or making any security rounds.

Security on the other hand will have a more encompassing role in the organization's protection of assets, as they are often responsible for a more traditional security posture as well as loss prevention.

So in a retail business do you need security as

well as Loss Prevention? Well common sense will obviously dictate that you will, but at what level? Some of the largest retailers do not have security for the most part, and their emphasis is in LP measures. Are they wrong? Should they have security? Of course each business is different and their needs are as well. However, as long as you address the security issues as part of risk management, there is no requirement to have a physical security presence unless it is required by law. If you do not have security, and that works for you, at least have a plan to address the security.

CLERY ACT

What is the Clery Act? If your organization is an educational related service, it is likely that you already know this law. For those that do not know, it is a 1990 law that requires schools to report campus crime statistics to the Department of Education. According to the law an organization must also report criminal allegations, regardless of whether they are reported to police or resolved in court.

The intent of the law was to insure that the public was informed of campus safety, and it is a

means in which prospective students or their parents can ascertain the safety of the campus. However, over the years there have been cases of schools underreporting their crimes for a number of reasons.

Recently it was discovered that USC had failed to report 13 accounts of sexual assault for 2010 and 2011. Also, Occidental disclosed that it failed to report 24 cases for that same time frame. Think about that for a moment, if you were sending your teenager off to school, would

you not want to know about their safety?

Some of the reasons for the failure to report were attributed to confidentiality of the victims, although that was not an acceptable reason.

If your organization is a school, or provides services to schools, such as a hospital that provides facilities to student nurses, you must follow this law and make the mandatory reporting requirements a top priority. Failure to do so will not only costs thousands in fines, but it will damage your reputation as well.



John M. White, CPP, CHPA
President/CEO

Mission Statement

Our purpose is to work with clients to build trust and provide quality service that promotes professionalism, ensures fiscal responsibility, prevent crime, reduce the fear of crime, and promote safety.



IT IS SAFER AND LESS COSTLY TO PREVENT A WORKPLACE VIOLENCE INCIDENT THEN IT IS TO ACT IN RESPONSE TO ONE!

NEWS BRIEFS NOVEMBER 2013

Starting in 2014 the Protection Connection will be changing to a quarterly newsletter Published in February, May, August and November. We are making this change due to requests that we provide more detailed information within our news articles, which means we can consolidate our mailings.

FBI releases Statistics on Law Enforcement Officers Killed or Assaulted in 2012.

<u>In 2012:</u>	
LEO Killed	95
Result of Felonious Act	48
Result of Accidents	47

LEO Assaulted 52,901

It should be noted that the total number of LEO killed in 2012 is down about 37% from 2011 levels.



Protection Connection TM

Protection Management, LLC
 4786 Dressler Road NW #153
 Canton, OH 44718
 Phone: (877) 686-5460
 E-mail: info@protectionmanagementllc.com

Free - No Obligation Telephone Consultations
 Available Upon Request



Analyzing the Past · Evaluating the Present · Planning the Future TM

Security Consultant News From Protection Management, LLC

Recent Training, Interviews, and Articles for John M. White, CPP, CHPA

- Honorable Mention IAPSC September 2013 Blog
- ASIS International Seminar & Exhibits - Moderated Education Sessions
- Honorable Mention IAPSC August 2013 Newsletter
- Published in the Journal for Healthcare Protection Management titled: Background Checks Coming Up Short
- Interviewed for a story in HCPro regarding The Nationwide Impact of Mental Health Funding Cuts
- Interviewed for a story in USA Today regarding Visitor Management in Healthcare
- The Art of Security Leadership Webinar
- Crime Prevention Through Environmental Design (CPTED) Webinar for Modern Security Professional
- International Association of Healthcare Security & Safety (IAHSS) AGM, Myrtle Beach, SC
- Interviewed for *Part B News*, a national physician practice trade publication on Medical Office Security

Check-out our Website for additional information on these news items including a full listing of Press Releases, Articles, Published work and more. Go To www.protectionmanagementllc.com

Protection Management, LLC

As a security consultant firm we are not affiliated with any security guard services company, product manufacture or distributor. That is very important to our clients; because we will not base our recommendations on trying to sell you guard services or security technology. As a professional security consultant we promise to stay independent and unbiased at all times, so as not to influence your decisions or purchases.

So what do we do for our clients? As our tagline states, we analyze the past, evaluate the present, and plan the future. When you need a security consultant, you certainly want someone that will look at your current state, such as your security vulnerabilities and security risks to see how they can be managed, reduced, or eliminated. The security consultant that you retain should then plan for your future with your guidance and approval at every step of the way. Protection Management, LLC provides security and safety management solutions, which fit your specific needs, to ensure that you have peace-of-mind to focus on your operations.

SERVICE ANIMALS

Does your organization have a policy on how to handle service animals? Did you know that the Americans With Disability Act (ADA) requires that you must allow access to the service animals?

When speaking about these animals it is not just dogs that we are referring to. In fact, there are many different animals being trained to assist those that are disabled. At the present time dogs and miniature horses are identified within the law, and there have been cases where monkeys have been used.

If someone enters your business that is open to the public, and has a service animal, did you know that you cannot ask them certain things about the animal or their disability? In fact there are only two ques-

tions that you can ask; Is it a service animal and what is it trained to do? That's it! You cannot ask for certification for the animal, nor can you treat the person or the animal different. With very few exceptions, the animal can go anywhere the handler can go, and if the animal cannot go with the handler, you must insure that the disabled person has proper care at all times to assist them with their needs.

There have been many cases where businesses have refused entry of an animal, or demanded that they leave, and you can review those case laws and get additional information at www.ada.gov. Word of advice, know the law and how it applies to your business before you make a costly mistake.

SERVICES OFFERED

Business Continuity Planning	Security Management Review
Card Access Control Systems	Security Negligence / Litigation
Disaster Preparedness Planning	Security Policy Development
Electronic Guard Tour Systems	Security Policy Evaluation
Electronic Security Evaluations	Security Program Development
Healthcare Security Management	Security Procedure Development
Interim Management	Security/Risk Assessments
Loss Prevention	Security Staff Development
Management Consultant	Security Training
Parking Management	Security Records Audits
Parking Security Reviews	Security Surveys/Assessments
Police Liaison	Security Training
Labor Actions	Speaker - Security Subjects
Security CCTV	Special Event Security Planning
Security Litigation Support	VIP Visit Planning

Analyzing the Past · Evaluating the Present · Planning the Future TM

Professional Affiliations:

- ASIS International
- ASIS International Healthcare Security Council
- International Association for Healthcare Security & Safety
- International Association of Chiefs of Police
- National Association of Chiefs of Police
- International Association of Professional Security Consultants
- International Police Association
- International Association of Retired Law Enforcement Officers

www.protectionmanagementllc.com

Copyright © 2013 Protection Management, LLC